Leveraging AI for Good: Empowering Data Leaders to Create Lasting Positive Impact

Farid Sheikhi | Senior Manager, Analytics Innovation, RBCx

# Introduction

## 1. Innovative Technology Leader:

- 1. As a member of the Governing Body of CDAO Toronto, I bring over **10**years of hands-on experience in technology leadership.
- 2. My passion lies in **transforming data into actionable strategies and insights** that drive business excellence.

## 2. Data-Driven Expertise:

- 1. I've led high-performing teams of data scientists, analysts, and engineers.
- 2. Collaborating closely with business stakeholders, I excel at **identifying** opportunities and solving complex challenges.

## 3. Registered Professional Engineer:

Holding the distinction of being a Registered Professional Engineer, I
combine technical expertise with strategic vision.



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Farid Sheikhi, P.Eng

## Contact Info

in Your Profile

linkedin.com/in/faridsheikhi

Email

farid2084@gmail.com

## 4. Industry Experience:

## Leveraging AI for Good: Empowering Data Leaders to Create Lasting Positive Impact

2020 50% Adoption Rate

Half of enterprises worldwide adopt AI technologies, integrating them into business.

2022

**Ethical Al Focus** 

Awareness of AI ethics and social impact grows, prompting responsible AI talks.

2024

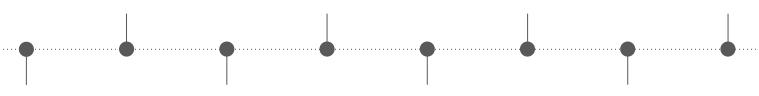
77% Adoption Rate

Al adoption hits 77% in enterprises, while public trust remains low at 35%.

2026+

**Empowered Data Leaders** 

Data leaders embed ethics, inclusion, and transparency in Al strategies.



2018

**Early Al Adoption** 

Al adoption in enterprises begins, focusing on automation and efficiency.

2021

**Rising Al Investment** 

Global AI investment surpasses \$100 billion, marking strategic importance.

2023

\$200B Al Investment

Massive AI investment, but most projects prioritize efficiency over social good.

2025

**Al for Good Focus** 

Data leaders emphasize Al's societal impact alongside business value.

## **Opening Question**

- "What if the most powerful technology of our time wasn't just smart, but deeply human in its impact?"
- Global AI investment surpassed \$200 billion in 2023, predominantly focused on efficiency rather than ethical or social good.
- The World Health Organization projects Al could save 2.5 million lives annually by 2030 through advancements like early disease detection.



# Why AI for Good Matters



"The potential for AI to perpetuate bias is real; a MIT study revealed facial recognition error rates as high as 35% for darker-skinned women compared to less than 1% for lighter-skinned men, underscoring the urgent need for ethical AI development."



Dr. Maya Thompson, Al Ethics Researcher



"The AI for Good market, driven by social impact and ESG imperatives, could reach \$1.2 trillion by 2030, offering transformative solutions to climate change, education, healthcare, and disaster response globally."



Raj Patel, ESG Strategy Consultant





Governance Gap

Only 28% of companies have fully implemented responsible AI frameworks, leaving most organizations exposed to unmanaged risks and compliance challenges.



Shadow Al Risk

60% of employees admit to using unapproved AI tools at work, increasing security vulnerabilities and undermining IT controls.



**Ethics Oversight** 

While 72% of executives recognize the importance of ethical AI, only 25% actively monitor ethical practices, creating a significant oversight gap.

# Real-World Impact Examples



#### Healthcare Innovation

Google's AI system detects diabetic retinopathy with 90% accuracy, enabling early treatment in rural clinics globally.



#### Financial Inclusion

Kenya's M-Shwari uses Al-based credit scoring to provide over 31 million people access to loans, empowering underserved communities.



#### Climate Action

IBM's Green Horizon AI predicts air pollution 72 hours ahead, enabling governments to implement targeted environmental interventions.





Data leaders now guide 70% of AI budget decisions in enterprises, highlighting their strategic role in AI investments and prioritization.

Ethical Risks and Impact

Ethical missteps in AI can cause share price drops of 3–5% within a week, underscoring the critical importance of ethical vigilance in AI projects.

Essential Skills for Data Leaders

Modern data leaders must be fluent in AI ethics, change management, and governance to navigate complex AI landscapes effectively.

## The L.E.A.D. Framework

#### Listen to Users

Engage with diverse stakeholders to understand varied perspectives and prevent blind spots in Al development.

#### **Evaluate for Bias & Impact**

Assess AI models for biases, explainability, and societal effects to ensure fairness and accountability.

#### **Act with Transparency**

Use clear documentation like model cards and dataset datasheets to foster trust and openness.

#### **Design for Inclusion**

Make inclusion a measurable KPI to ensure AI systems serve diverse populations equitably.

User interviews Focus groups Stakeholder mapping Diversity feedback reports Bias audits Explainability assessments Societal impact analysis Model validation reports Model cards
Dataset datasheets
Transparency reports
Ethics compliance checklists

Inclusion metrics Inclusive design guidelines Performance dashboards Regular inclusion reviews

## **Culture Over Code**



#### **Governance Failures Rooted in Culture**

- 84% of AI governance failures stem from leadership and cultural gaps, not technical flaws.
- Lack of ethical awareness among teams leads to unchecked biases in AI models.
- Poor communication and resistance to change undermine responsible AI adoption.
- Strong leadership commitment is critical for embedding ethical practices.



#### **Benefits of Ethics Training**

- Organizations with AI ethics training report 50% fewer incidents of biased outcomes.
- Ethics education empowers teams to identify and mitigate risks proactively.
- Training fosters a culture of accountability and transparency in AI projects.
- Continuous learning helps sustain ethical standards as Al evolves.

# **Scaling AI for Good**



### **Prioritize High-Impact Projects**

Focus on AI projects that deliver both strong financial returns and meaningful social benefits to ensure sustainable impact and stakeholder buy-in.



# Cross-Functional AI Steering Committees

Establish diverse committees involving data scientists, ethicists, and business leaders to guide responsible AI development, as practiced by Microsoft, RBC, and Unilever.



# Measure Impact per Dollar Invested

Track social and financial outcomes together, emphasizing metrics that reflect lasting positive change beyond efficiency gains.

# **Financial Instituin Case Study**



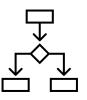
## Challenge

The funding algorithms risked underrepresenting minority-led startups, potentially limiting equitable access to capital for diverse entrepreneurs.



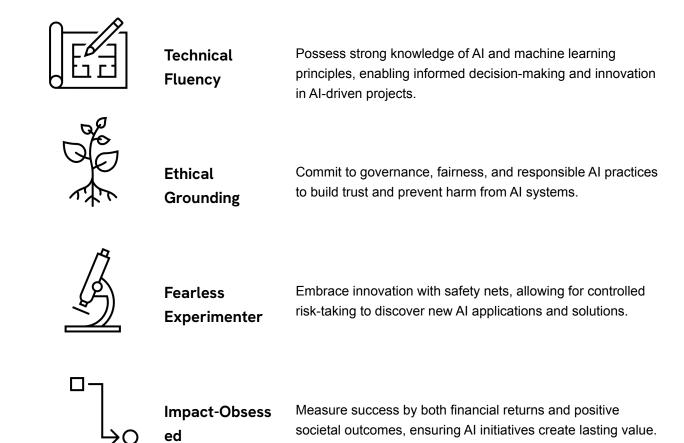
## Action

Implemented human review processes combined with comprehensive bias audits to identify and mitigate algorithmic biases in funding decisions.



### **Outcome**

Achieved a 22% increase in approval rates for underrepresented founders, maintaining model accuracy while promoting inclusivity and fairness.



Al Leader of

**Tomorrow** 

## **Call to Action**



- Is our AI solving the right problem that truly matters to our stakeholders?
- Who could be unintentionally harmed or excluded by our AI model's decisions?
- How will we measure and ensure lasting positive impact beyond immediate gains?

**Technology** becomes truly transformative when its purpose is aligned with humanity's progress.

Integrating ethical considerations and human-centered values in AI development ensures that innovations drive positive, lasting impact for society as a whole.

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