

Growing up together in the AI era

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What I mean:

- Al is already transforming organizations and lives
- We need to figure out many questions for AI adoption
- Different sectors / organizations provide complementary strengths and perspectives
- We need to work together and "grow up" together in the AI era

The University of Michigan





57 National Championships in various sports

8000 faculty, 50,000 students

110 Graduate programs among top 10 in the US

>\$2B annual research expenditure

#1 (sometimes #2 or #3) public university by various ranking systems

Our AI Effort





UMich becomes first major university to develop its own generative AI

by Emma Spring, Amer Goel and Bronwyn Johnston September 21, 2023

FEBRUARY 3, 2025 Date Modified: March 3, 2025

U-Michigan announces most advanced Al research complex with historic Los Alamos alliance

The planned facility for high-performance computing and Al research has secured \$100M from the state.

BY: MICHIGAN ENGINEERING



by Emma Sulaiman March 17, 2025

Michigan Institute for Data and AI in Society



One of the largest POSTDOCTORAL training programs on AI for science

Research

Training

Collaboration

FACULTY

>660



>1000 **STUDENTS**

Adopt AI for research

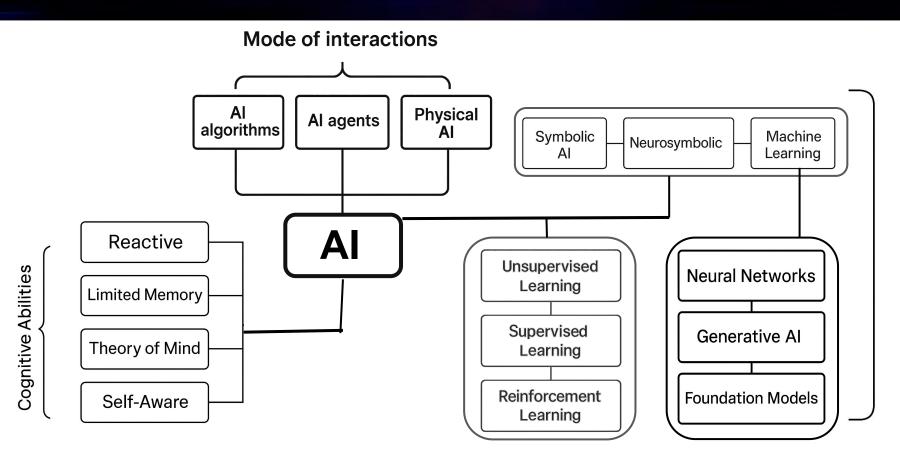
Ensure trustworthiness of research

Reimagine academic research

Maximize societal impact

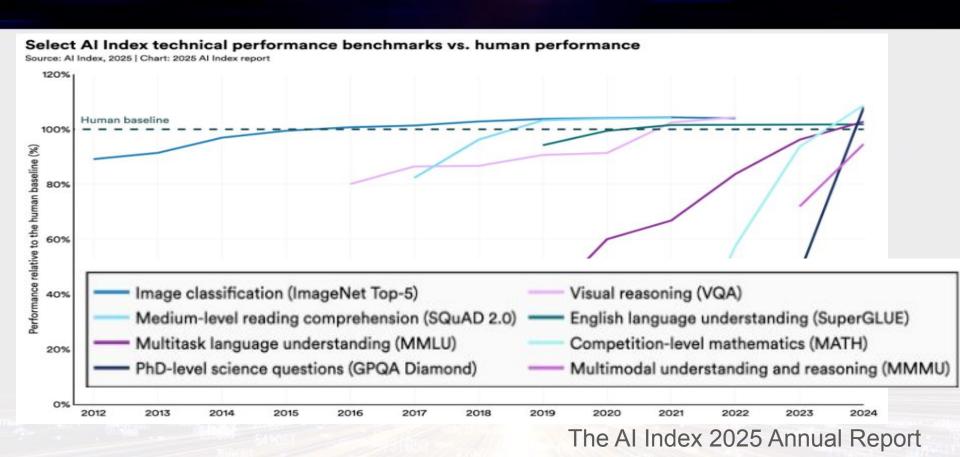
AI is Dazzling Us





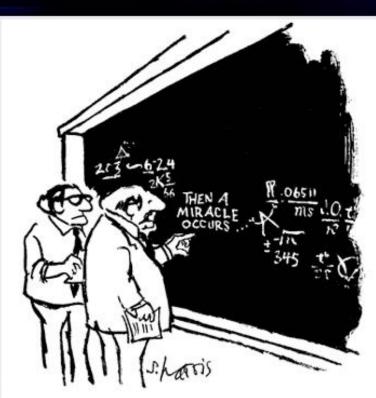
AI is Dazzling Us





We Are All "Beginners"





"I think you should be more explicit here in step two."

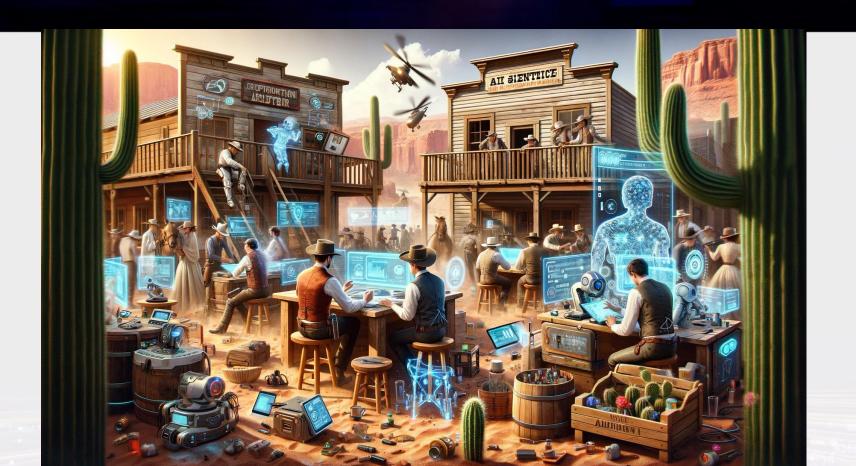


"IT FIGURES. IF THERE'S ARTIFICIAL INTELLIGENCE, THERE'S BOUND TO BE SOME ARTIFICIAL STUPIDITY."

Sydney Harris cartoons







"Growing Up Together" in the AI Era



We are need to understand:

- What can AI do in my organization?
- What do we **want** AI to do?
- How can we make it happen and how can we do it right?
- Then what do **we** do?

Generative AI in Industry



Organizations across industries have begun to use gen Al in marketing and sales, though other uses vary by industry.

Business functions in which respondents' organizations are regularly using gen Al, by industry, $^{\text{1}}$ % of respondents

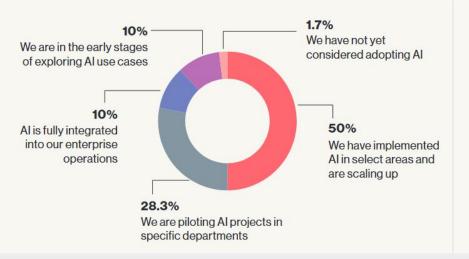
| 70 Of Tesponder | 11.5 | | | | | | | | |
|--|------------|--------------------------|------------------------|----------------------|-----------------------------|--------------------|---------------------------|-------------------------|---------|
| | Technology | , | Advanced industries | C | consumer good and retail | | thcare, ph nedical pro | | Overall |
| | | Professional services | | Media and telecom | | Financial services | | Energy and materials | |
| Marketing and sales | 55 | 49 | 48 | 45 | 46 | 40 | 29 | 33 | 42 |
| Product and/or service development | 39 | 41 | 39 | 26 | 21 | 25 | 22 | 17 | 28 |
| ІТ | 31 | 16 | 26 | 22 | 20 | 24 | 30 | 26 | 23 |
| Service operations | 30 | 23 | 24 | 37 | 13 | 26 | 14 | 13 | 22 |
| Knowledge management | 26 | 34 | 17 | 26 | 12 | 16 | 24 | 13 | 21 |
| Software engineering | 36 | 9 | 17 | 30 | 8 | 20 | 13 | 8 | 18 |
| Human resources | 16 | 17 | 13 | 22 | 8 | 1 | 0 | 16 | 13 |
| Risk, legal, and compliance | 12 | 9 | 6 | 6 | 1 | 21 | 6 | 9 | 11 |
| Strategy and corporate finance | 14 | 14 | 21 | 10 | 7 | 7 | 6 | 6 | 11 |
| Supply chain/ inventory management | 10 | 4 | 15 | 0 | 14 | 0 | 9 | 6 | 7 |
| Manufacturing | 6 | 0 | 13 | 6 | 8 | 0 | 6 | 0 | 6 |

McKinsey and Company, 2025

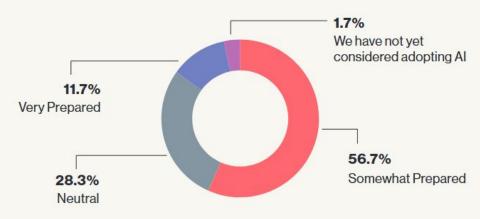
Organizational Preparedness - Industry



Regarding Al Adoption, where are you on your journey?

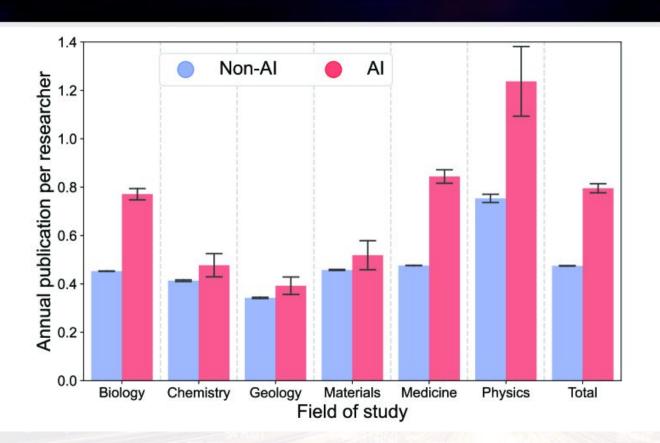


How prepared is your organization to adopt these emerging technologies?



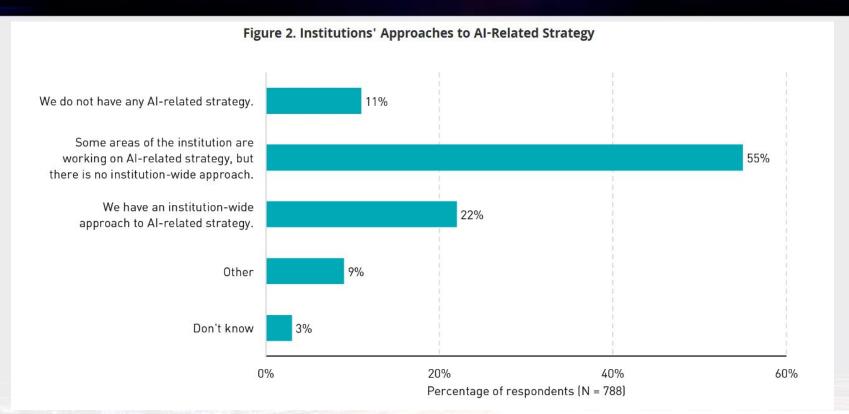






Organizational Preparedness - Higher Ed M

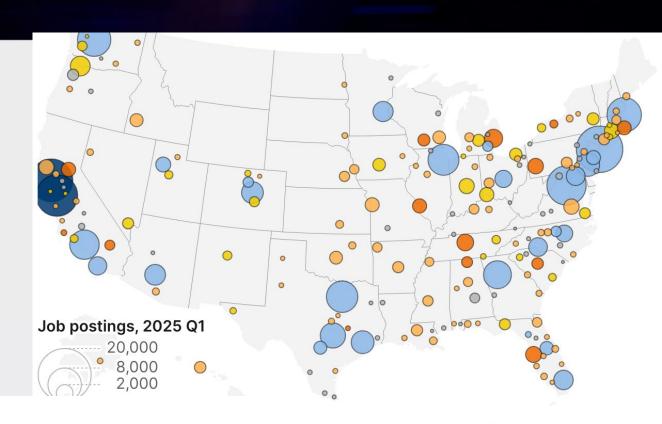




EDUCAUSE AI Landscape Study, 2025

Where We Are





Al cluster type

Superstars Star Hubs Emerging Centers Focused Movers Nascent

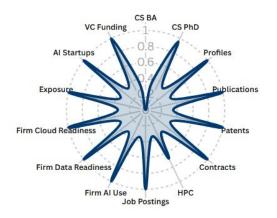
b posting data from Lightcast.

Brookings Metro

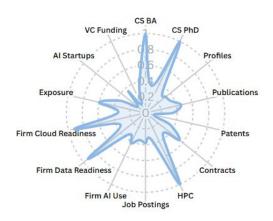
Resources, Implementation, Results



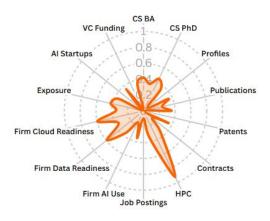
Superstars



Star Hubs



Emerging Centers



Organizational Considerations



Mission

Where to implement AI

Trustworthy output

How to apply insight and what we want to achieve

Capacity

Talent

Infrastructure: data, compute, models

Cost and resources

Security and risk management

Culture

Why do we want to implement AI?

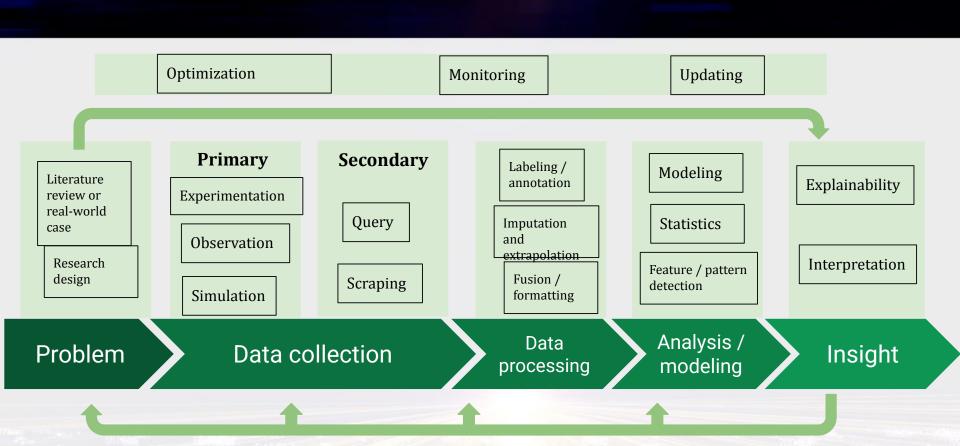
Change management to keep up with AI advancement

Organization and processes

The future of work and the value of work

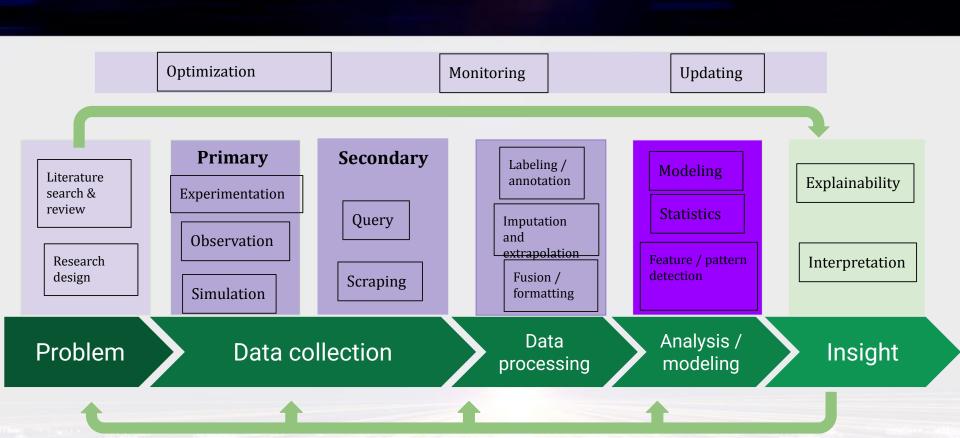
Research Process





How Al Is "Taking Over"





Why We Work





To earn a paycheck

To contribute to society

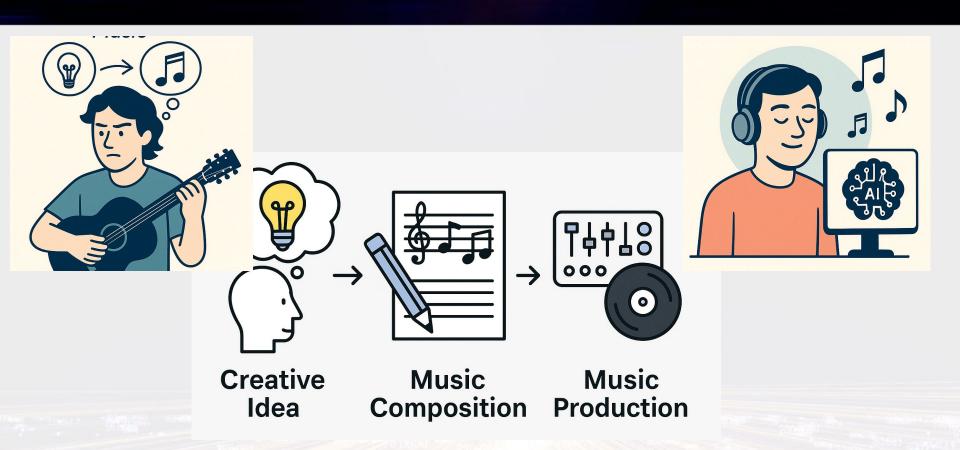
It's part of our identity



We enjoy it

Why We Work





Why We Work







Creative Idea



Research Process

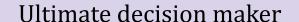


Research Outcome



What We Should Do





Relevance, significance and context

Relevance, accuracy, representativeness Appropriate selection of models and analytics

Interpretation, validation, how to apply insight

Problem

Data

Analysis / modeling

Insight

"Growing up Together" in the AI Era





Talent

Future innovation

Independent perspective



Technology

Scale

Resource



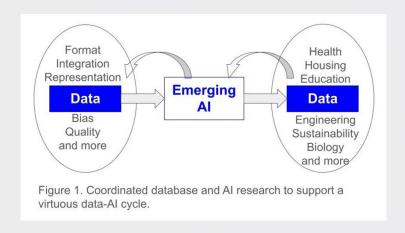
Context and public mission

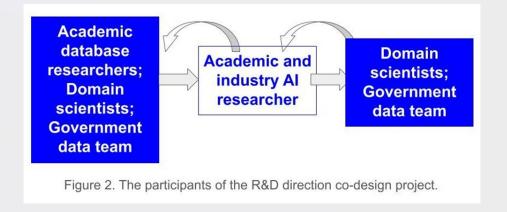
Societal needs

Public data



Collaborative Design of Data and AI Systems for Science and Society (NSF funding)





University of Michigan: database researchers, AI researchers, database developers, database and AI end users across research domains.

Microsoft: database researchers, AI researchers.

Detroit: city government database and AI end users.



Workshop #1

All participants:

- Get to know each other
- Share previous collaboration experiences
- Identify challenges in collaboration development
- Propose research project ideas

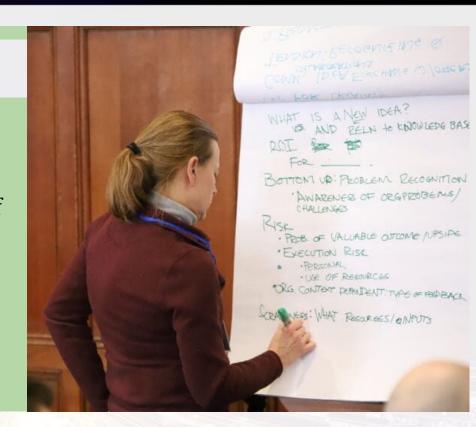




Workshop #2

All participants:

- Bring in more collaborators / organizations
- Determine the scope and deliverables of three projects
 - Detroit: context and impact
 - U. Michigan: research feasibility, methodology and rigor
 - Microsoft: Rapid implementation





Workshop #3

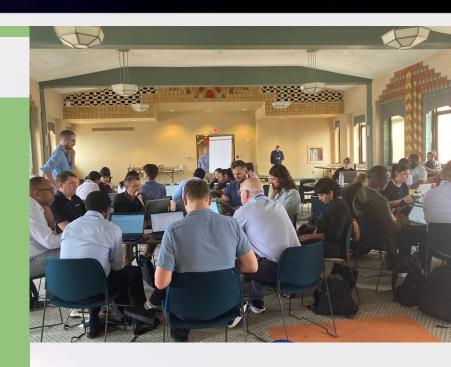
Microsoft: Led a hackathon to develop prototypes for three projects

- Chatbot for better city service
- Computer vision for city planning
- ML for flood risk prediction

Detroit: Lead the effort for data access

All:

Brought decision-makers from all organizations



Case Study - Responsible AI



Microsoft

Provide: funding

Benefits:

Choose faculty-initiated projects Know the academic perspective Know the newest research

U. Mich

Provide:

Coordination

Research expertise

Original and innovative research

Benefits:

Research resources

Know the industry perspective

Current projects

Human- AI framework for responsible AI

Responsible AI for the criminal legal system

Fairness and bias in education AI models

Human-AI teaming to support online knowledge community

Data centers and renewable energy

AI systems to combat non-consensual intimate images

Assessing the proper level of reliance on LLM output

Case Study - Responsible AI



Rocket

Provide: funding

Benefits:

Connection with academic research community
Constant feedback for their work
Know the newest research

Provide:

U. Mich

Coordination

Research expertise

Original and innovative research

Benefits:

Research resources

Know the industry perspective

One postdoctoral fellow

Freedom to pursue original research on "responsible AI"

▶ Liberty to publish research

Attending weekly tech team meetings at Rocket Companies

"Growing Up" Together



Shared stakes call for

sharing perspectives

sharing resources

concerted effort

